

INTERADIS SV3 – Ukranian HEI Student Survey



- 200 student responses
- Survey was created from the questionnaires generated in the INTERADIS kick-off workshop
- Exemplary quotes to get a general idea
- Thank you to everyone for your/their patience and cooperation!

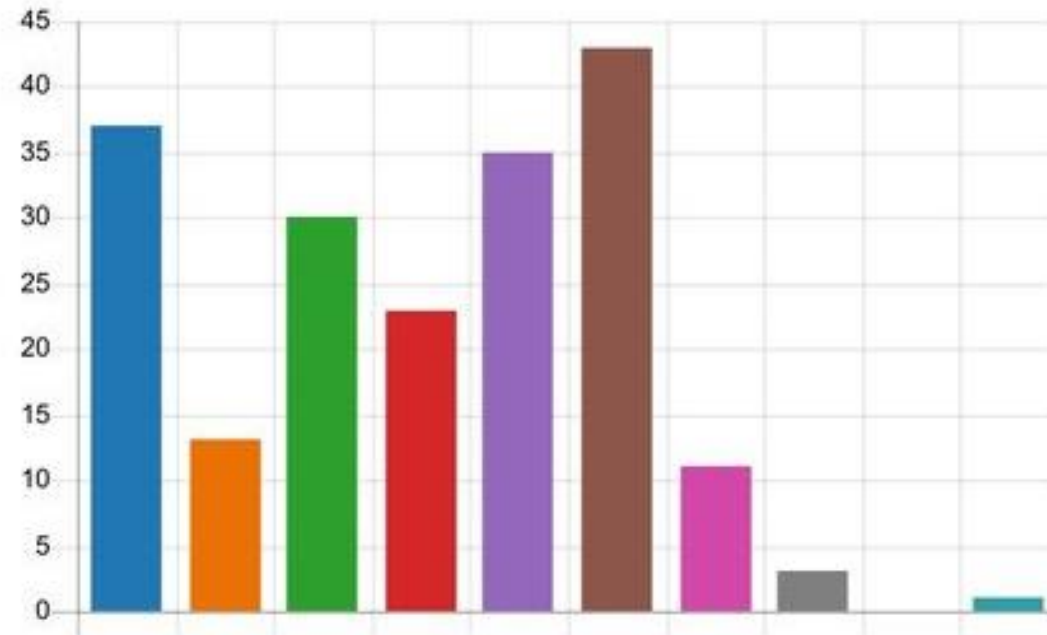
“The only statistics you can trust are those you falsified yourself”



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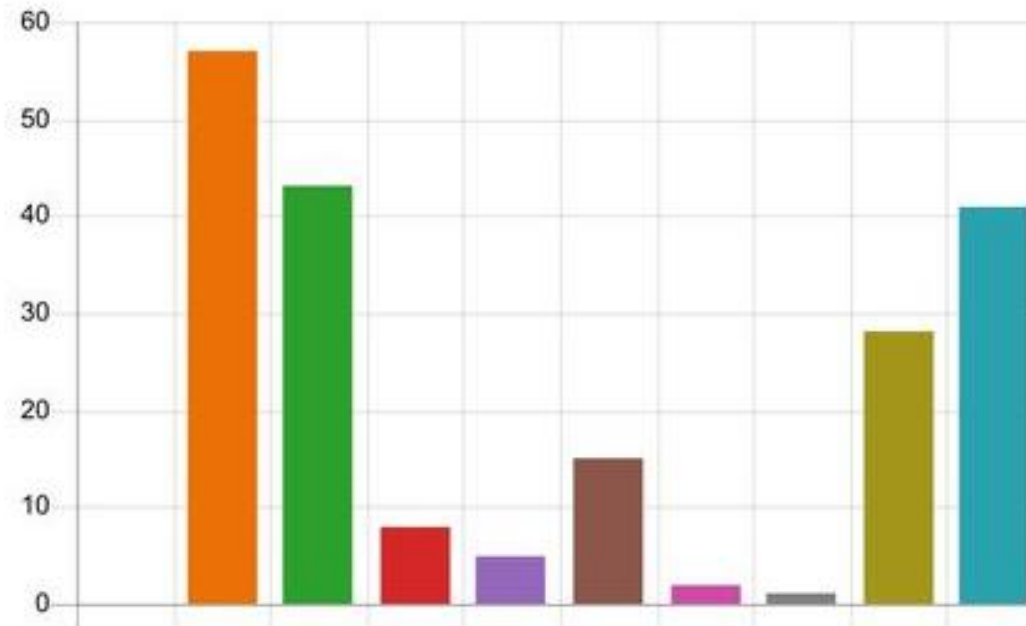
1. Select your University / Higher Education Institution:

	KROK University	37
	Yuriy Fedkovych Chernivtsi ...	13
	National University of Water...	30
	Odessa National Politechnic...	23
	Mariupol State University	35
	Sumy National Agrarian Uni...	43
	V.N.Karazin Kharkiv Nationa...	11
	Ivan Franko National Univer...	3
	Ukrainian State Centre for I...	0
	Sonstiges	1



2. In what area is your study program?

Art/Music/Theatre ...	0
Engineering and Technology...	57
Economics	43
Natural Sciences	8
Humanities	5
Medicine	15
Pedagogy/Education	2
Math/Physics	1
Language/Linguistic	28
Sonstiges	41



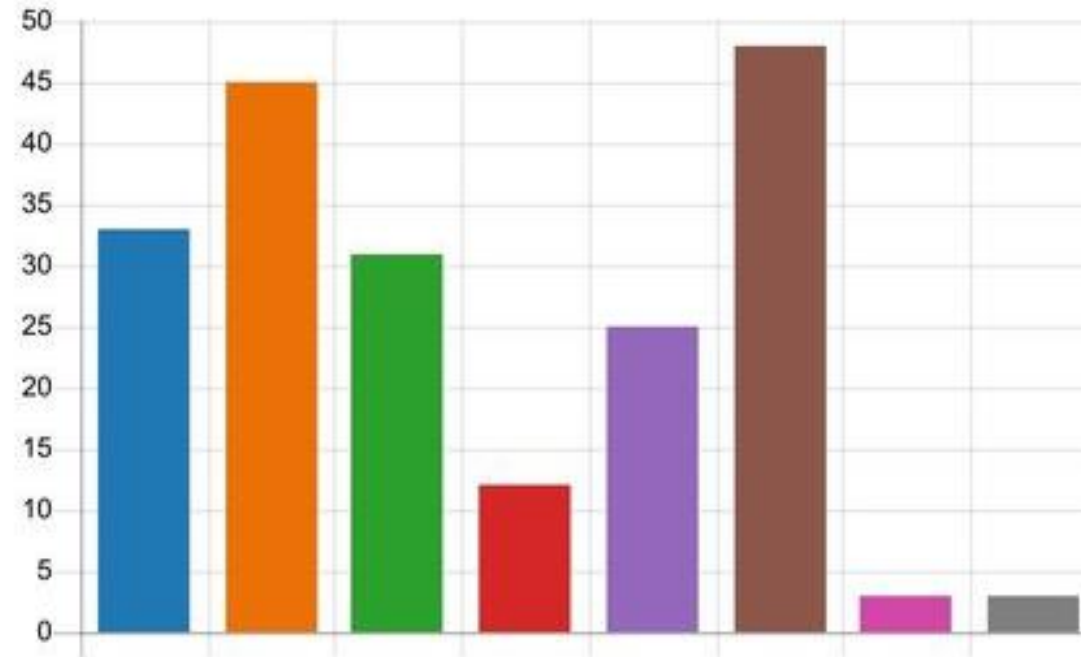
2. In what area is your study program? – other study programs:

- Food Technology
- Urban Planning and Architecture
- Business (Administration)
- Management
- Agronomy
- Natural Sciences
- Biotechnology
- Ecology
- Veterinary Medicine
- Journalism
- Pharmacy
- Cyber Security



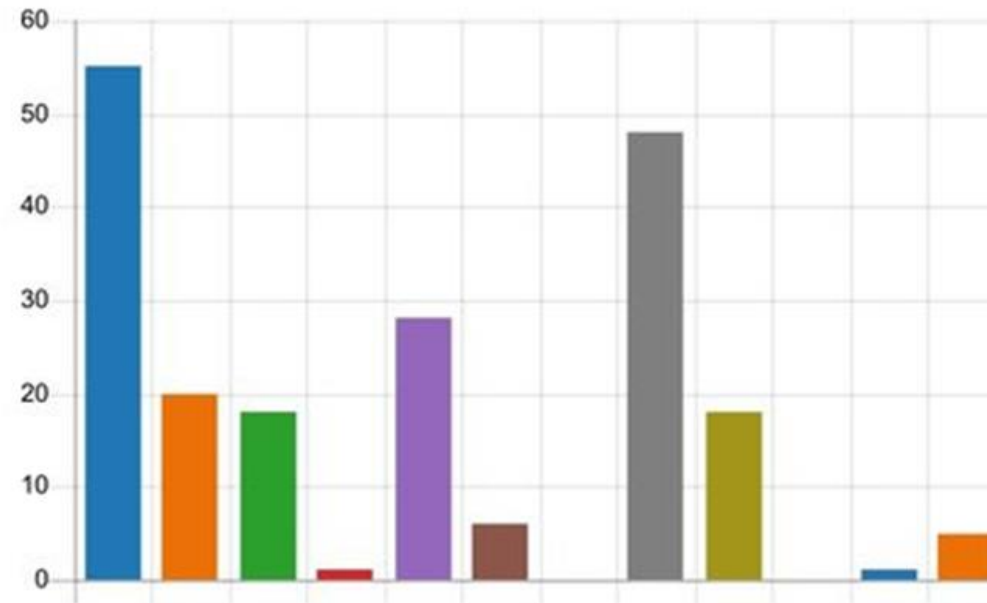
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3. Which criteria was most important regarding your decision making process for your studies?



4. Which social networks do you prefer to receive information from?

whatsapp	55
telegram	20
vyber	18
signal	1
wechat	28
facebook	6
vkontakty	0
email	48
instagram	18
tiktok	0
snapchat	1
Sonstiges	5



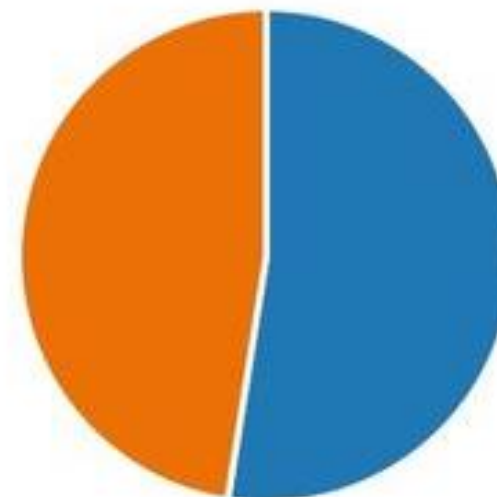
5. How did you find out about your Ukrainian university?

☐ Will be discussed in the Breakout-Rooms.



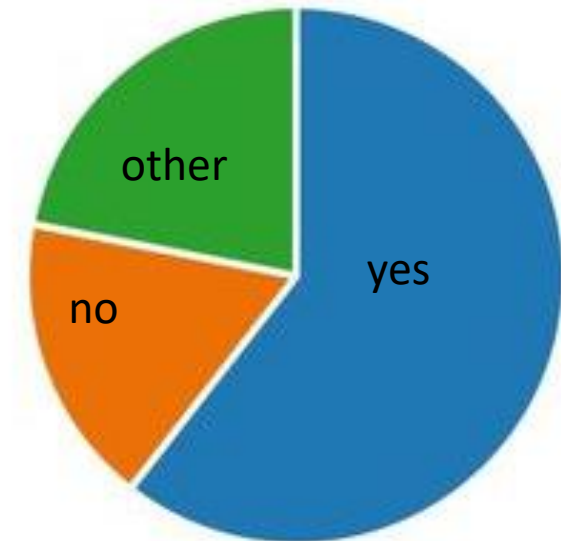
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6. Did you attend a preparatory college?



7. Did you need to learn Ukrainian?

Yes	152
No	44
Sonstiges	55



7. Did you need to learn Ukrainian?

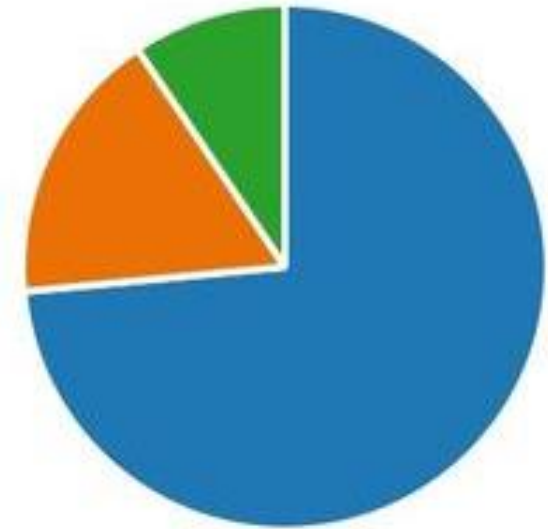
- “Yes; First of all it’s very helpful for my **daily needs** and secondly it’s very **interesting**”
- “Yes; to **communicate with others**”
- “Yes; [...] it helps for **multicultural relations** and **integrations.**”
- “Yes; for better **communication with supervisor** and other Ukrainians”
- “Yes; Because it’s their first language despite the way I was most attracted by Russian language”
- “Yes; To **interact with my lecturers** and **make life easier** for me in Ukraine”
- “Yes; because **hardly any of the teachers know how to speak proper english**, which makes studying VERY BERY DIFFICULT”
- “Yes; Because the **studies are in Ukrainian** even though they told me i can study in English”

7. Did you need to learn Ukrainian?

- “No; I thought english would work, but **then google translator** helped”
- “No; Ukrainian is my **native language**”
- “No; **I study in english**, but still they taught us some basics”
- “No; We do not deal with it in our country”
- “No; our shcool provide **English teaching method** for us”
- “No; no I guess , because all the **class are in English**”
- “No; **Because i already learnt it** in my previous university”
- “No; **Russian**”

8. Do you feel satisfied with the living conditions and dormitories at your university?

 Yes	147
 No	34
 Sonstiges	19





8. Do you feel satisfied with the living conditions and dormitories at your university?

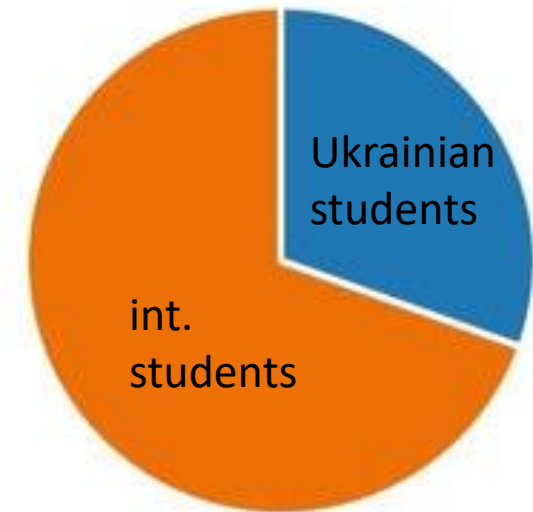
- “I don’t live in the dormitory”
- “I’ve never been in the dormitories “
- “I don't live in the dormitory but I think it is good because I have never heard my friends who live in the Dormitory complaining of any inconveniences“
- “But the **network is poor**, it would be better if the network speed can accelerate faster”
- “I feel OK. But the **kitchen** in the dormitory is not enough”
- “The **dorms are mixed** girls and boys, which is not convenient for us, so we have to live off campus”
- “many **restrictions and discriminations**”

8. Do you feel satisfied with the living conditions and dormitories at your university?

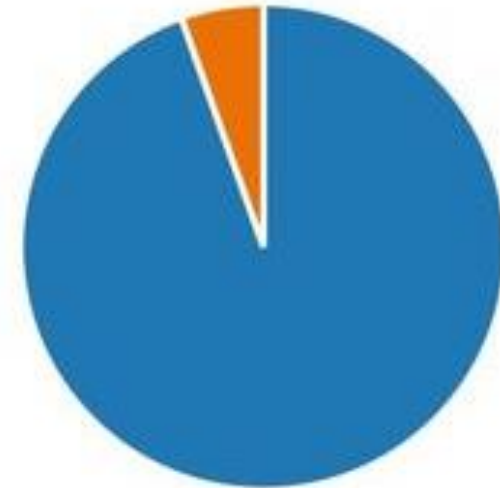
“The hostel is garbage even animals wouldn't like to live there. lot of noise, not clean, no privacy at all, you can't go outside after midnight (if you smoke then you need to wait until next day because you can't smoke inside) , you can't bring someone not living there, 3 living in a small room can't even move freely ... well you need to rent a house to live good and renting is expensive and the university don't have jobs for students or a shity job where you become a slave working 10 hours a day for 100\$ or less”

9. What do you prefer?

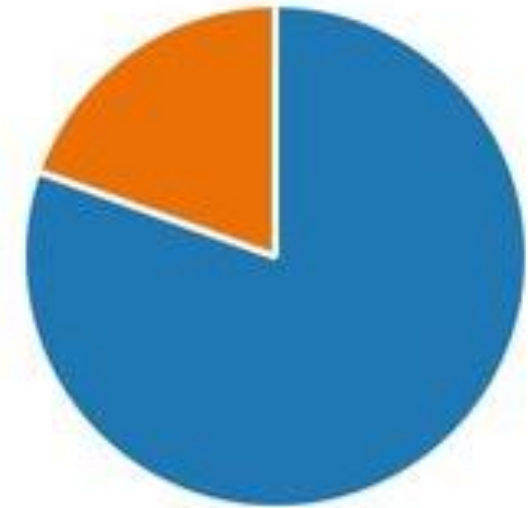
-  to live in a dormitory for Uk... 61
-  to live in the dormitory for i... 139



10. Did you find it easy to find your way around campus and the buildings of the university?



11. Was it easy to understand where to get information and advice on the recognition of educational documents, migration rules and other related issues.



12. Was support regarding paperwork at the migration service provided by your university?



13. Was your integration to the educational process at the University easy?

Yes	176
No	22
Sonstiges	10



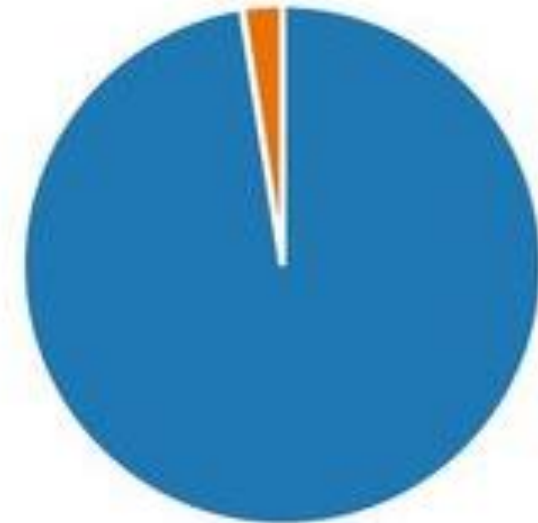
13. Was your integration to the educational process at the University easy?

- “No; It wasn't easy because of the **language**, because **not everyone knows English**”
- “No; for us all Chinese student divided in one class which have no local student in”
- “No; **Cultural differences**”
- “Really no 😊 at the first time was a **problem of language**.. with administration service yes was easy but with us foreigners students and professors was little bit complicated but finally with time we fix it”
- “No; **the teachers do not take international students seriously** and **most of the teachers don't know how to teach/ talk in English**”
- “No; Studying russian last year but this year we study in Ukrainian which we just started studying it this year, lack of information, i don't have all the work or lectures i need even though Ukrainian students have them, teacher they don't give a shit about you , i gave the work to a teacher to correct it and give me the exam to finish the subject **she didn't answer me for 3 months [...]**”

14. Do you know where you can find your schedule of classes, syllabus and courses, current and final module tests, exams, etc. and use the corporate e-mail and applications for your studies?



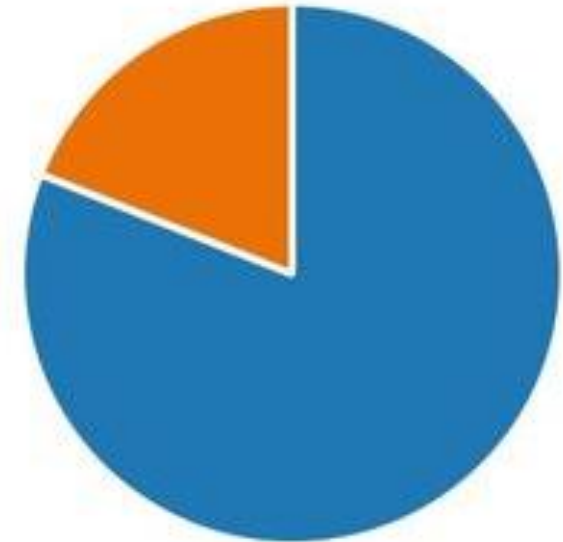
15. Do you have access to the internet and university online platform (moodle) and are you able to attend classes online?



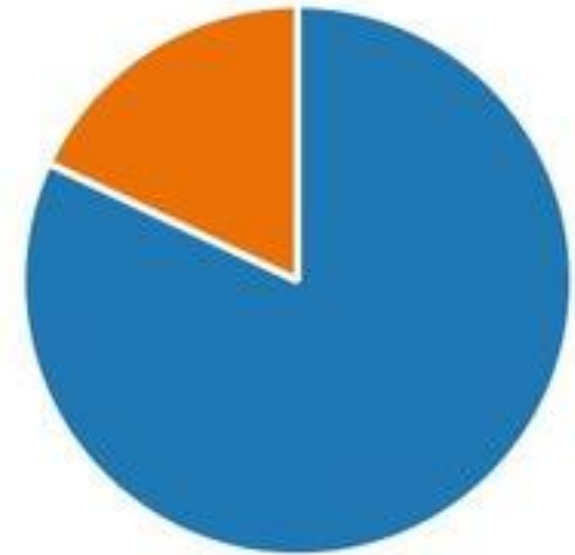
16. Are you provided with advice and assistance in resolving social and domestic issues, as well as issues related to the educational process by the staff of International Office / International Faculty?



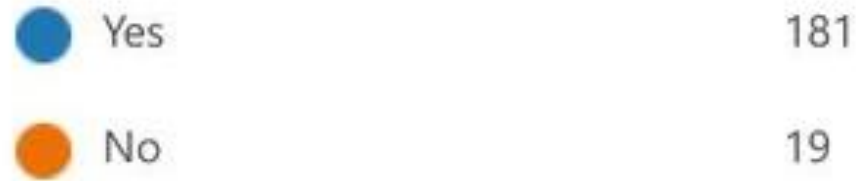
17. Would you say that your lecturers' level of English is good enough?



18. Would you say that the university staff' level of English is good enough?

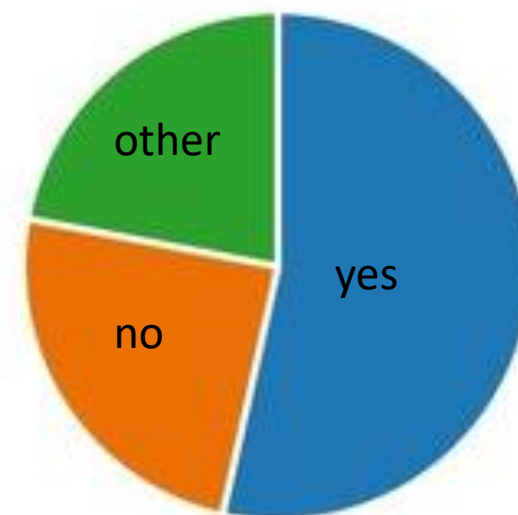


19. Is it easy for you to have contact with university staff?



20. Do you participate in cultural, scientific and other activities of student life on-campus and off-campus?

Yes	107
No	49
Sonstiges	44



20. Do you participate in cultural, scientific and other activities of student life on-campus and off-campus?

- “Because I don't know how to join”
- “there is **no such activities** for foreign students”
- “There **aren't a lot of those activities** for international students to mix with Ukrainian students”
- “no, **never heard anything** of it ever“
- “We are not informed of any event. **All the announcements are in Ukrainian** and no one gives us information in English”
- “**Have not received any information about such programs** yet.... But if i get information i would love to do so.”
- “I **don't have time**”
- “No, because of the **lock down**” / “**Covid-19** restriction“
- “I Don't feel comfortable in social gatherings“ / “I'm anti social”

21. Are there any recreational areas / rooms for international students at your University?



22. Is there a student canteen for international students where the menu takes into account the particularities of other national cuisines?



23. Is it necessary to have an Orientation Week and what aspects should it contain?


 Yes	139
 No	59
 Sonstiges	31

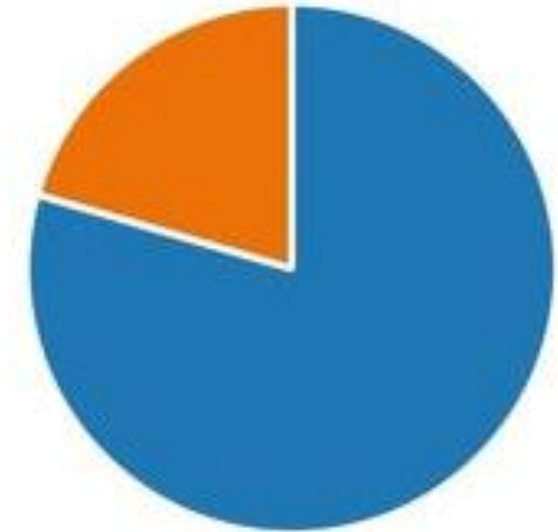


23. Is it necessary to have an Orientation Week and what aspects should it contain?

- “Yes; An **introduction of the school**, where to go **when you need help**, showing us around”
- “Yes; It should contain [...] the **problems they face as foreigner** (language....)”
- “Yes; **National Cultural Characteristics**”
- “Yes; To get acquainted with **university life and the fun part of it**”
- “Yes; **New rules of the country**”
- “Yes; Some simple **cultural exchange activities, self-introductions and evening parties**”
- “Yes; Advice and assistance about **upcoming exams** and activities”
- “Yes; Opportunity for **scholarships**”
- “Yes; clubs, **cultural social groups**, halls, interuniversity activities”
- “Yes; [...] aspects as: **familiarization with the city**; with classmates; with the university.”
- “Yes; **Managing time**, how to study (yeah seriously we all study but no one know how to study which makes the process hard to do)”

24. Is it easy to use the official website and social media of the International Office to find required data?

 Yes	159
 No	41



25. Does your university provide sufficient translations of important documents and signposts?

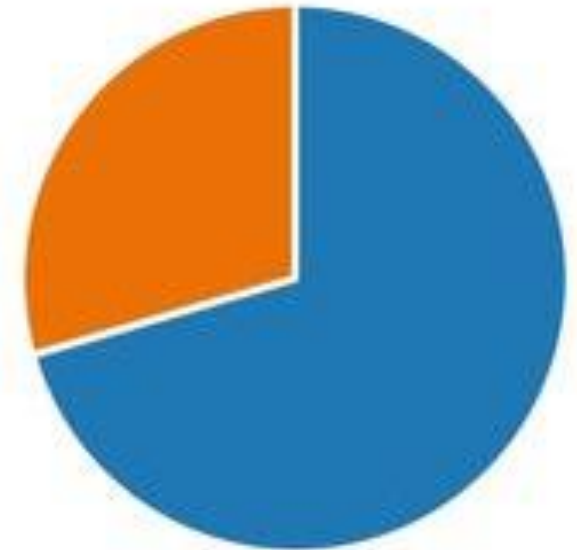


26. Would you like to hear more from the International Office about current university services and resources?

 Yes	186
 No	14

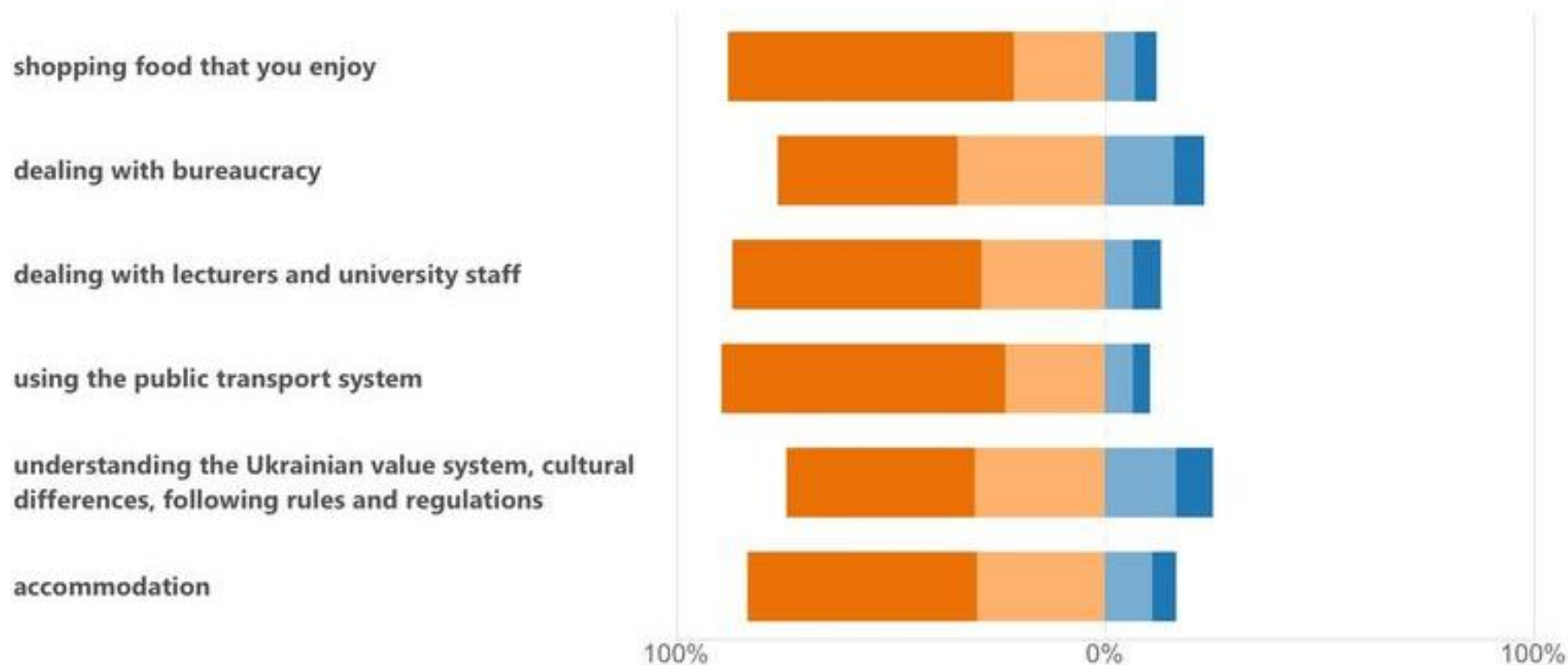


27. Would you say that the majority of the university staff have a good level of English?



28. Please indicate how difficult you find/found it to handle the following situations

1 2 3 4



29. Please indicate whether you “agree” or “disagree” with the following points.

agree disagree

It was easy for me to make friends at university.

It was easy for me to participate in class discussions.

I am usually active in social situations.

It was easy for me to get necessary information.

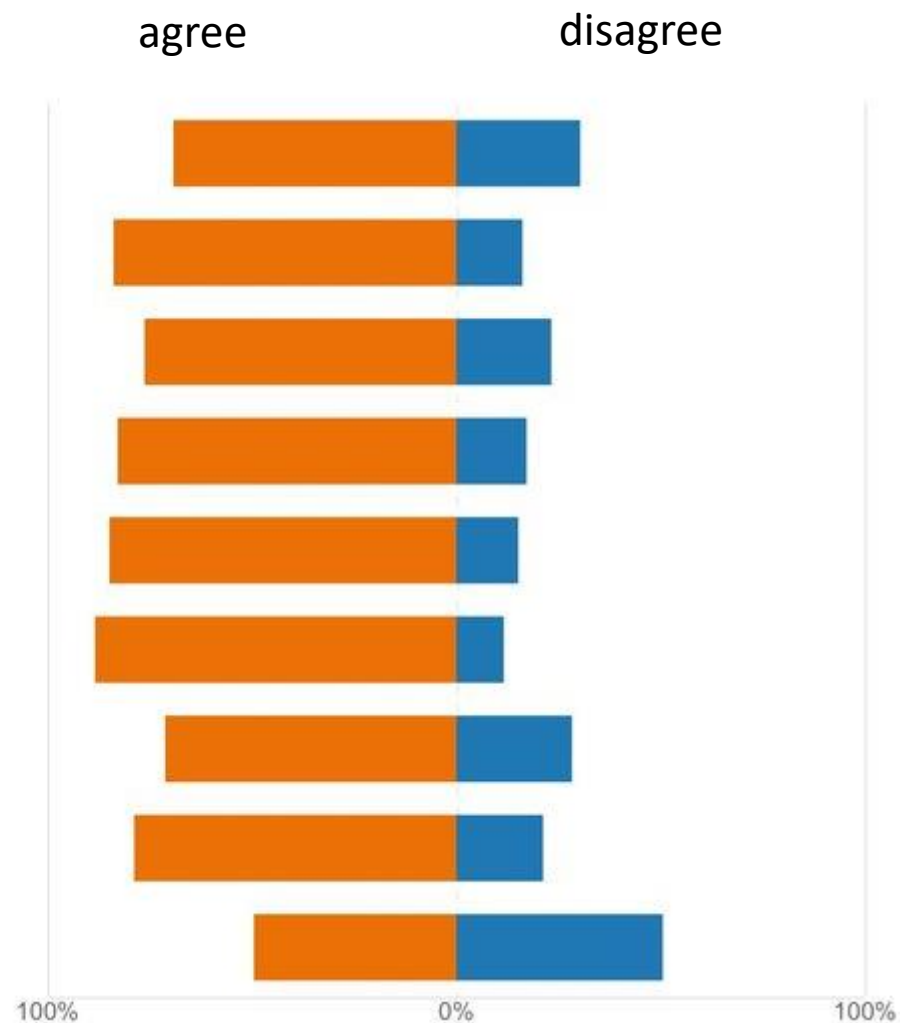
It is easy for me to approach administrative university staff.

I feel welcome to talk to my lecturers and ask questions.

I am confident of my language skills.

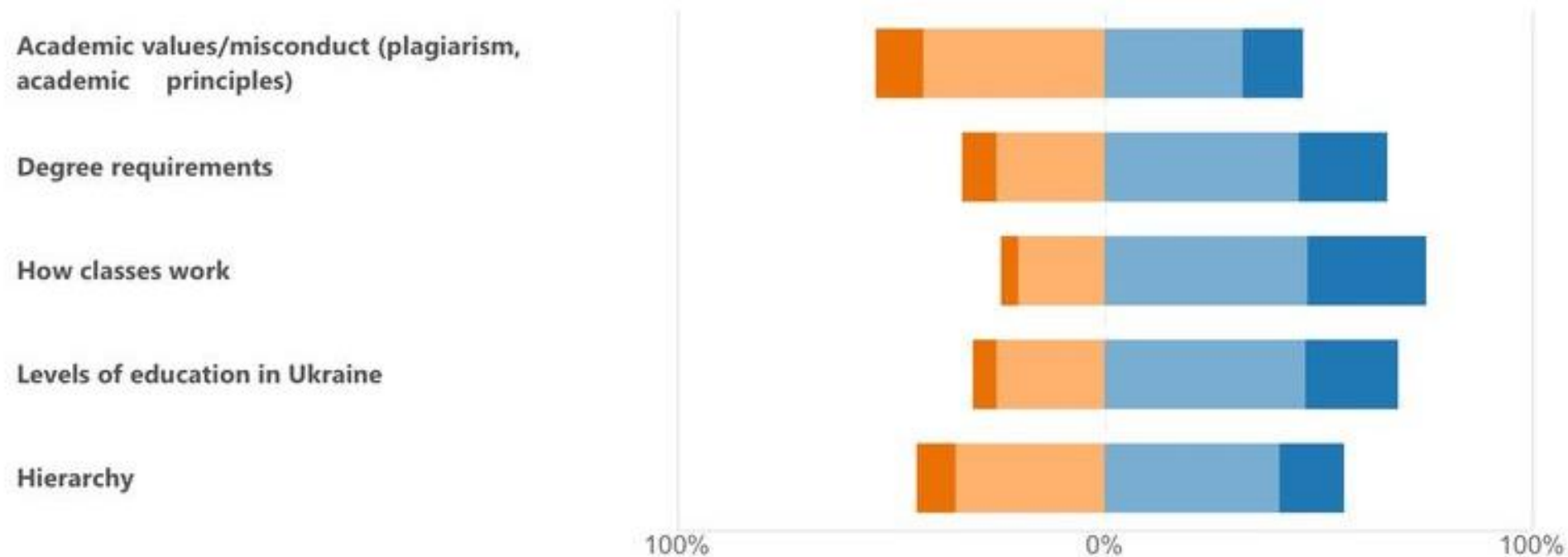
I enjoy the local leisure activities offered.

I have joined a student organization or regularly take part in their events.



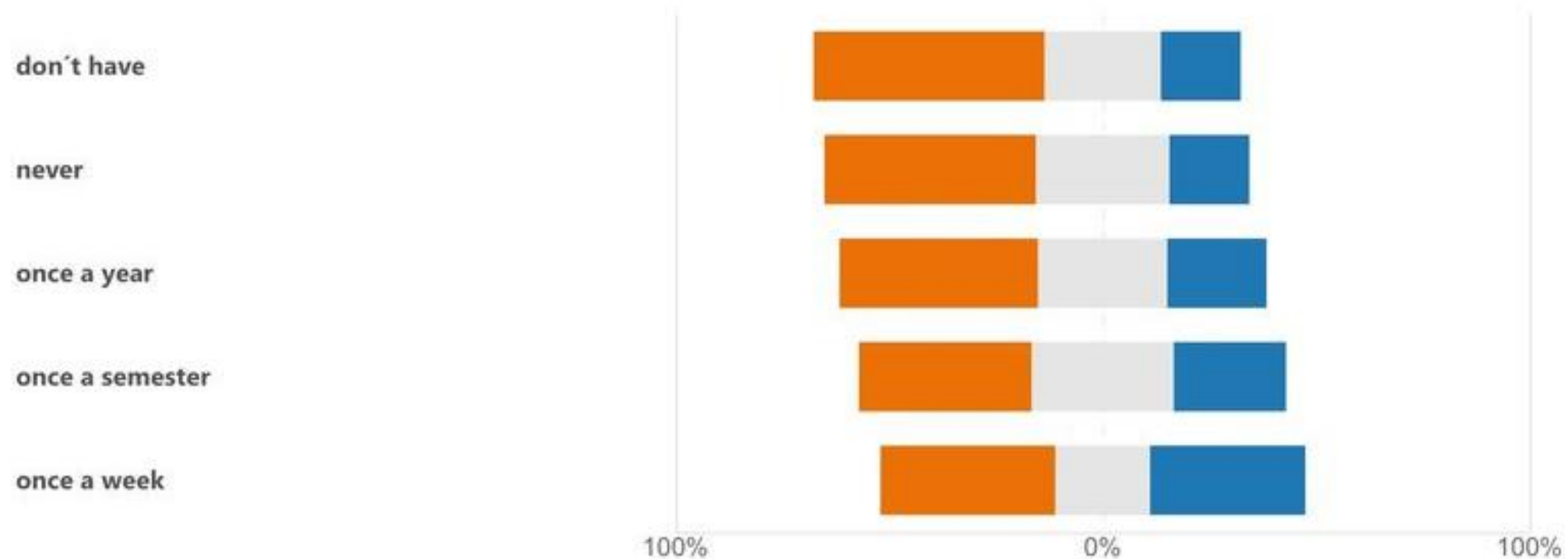
30. How well do you understand the following aspects of the Ukrainian education system?

not at all some aspects well very well

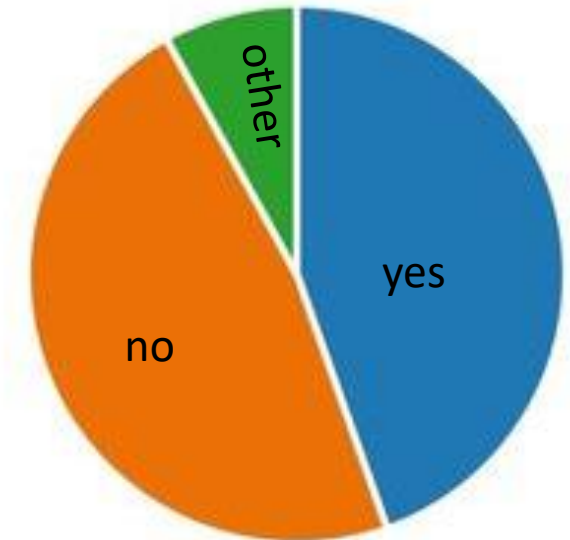


31. Do you have an academic advisor/instructor/lecturer? If so, how often do you meet with your academic advisor/instructor/lecturer?"

academic advisor academic instructor academic lecturer



32. Does your university offer a buddy system?



32. Does your university offer a buddy system?

- “I don’t know what a buddy system is”
- “I don't know”
- “i am **not sure**”
- “Yes; It was **useful for me**, because it helped and helps me learn more from other students as we share different perspectives”
- “Yes; this is **useful**”
- “Yes; They tried but **wasn’t easy for everyone**”
- “No; the **university didnt offer anything** to us”

33. Which measures would you suggest to be helpful for international students' integration at your university in Ukraine?

- “provide **advisors who can talk english** and have a good hospitality”
- “I would say maybe to have a **little knowledge of Ukrainian/Russian language**”
- “Improve the **teaching of ukrainian language**”
- “A better **relationship between Ukrainian students and international students**”
- “More **interactive activities and events** to help international students **mix with Ukrainian students** so they can help them better navigate their way around the country when the administration can't”
- “More **networking activities**”
- “Organize **diverse communication activities**”
- “Being able to interact and **share academic views with local or Ukrainian students**”

33. Which measures would you suggest to be helpful for international students' integration at your university in Ukraine?

- “there's no need in any **agents**”
- “to **take us more seriously**, and provide us teachers who speak english. so that we are actually being taught. there is a huge difference with how ukrainian students are taught and how international students are taught”
- “Give **attention to foreign students**. Focus on teaching to us and make sure all of our teachers speak and can teach in English”
- “Protect foreigners to **racism**”

33. Which measures would you suggest to be helpful for international students' integration at your university in Ukraine?

- “**Accommodation in dormitories** for those who can't **afford** out-of-campus, an Academy advisor for carriers orientation, and access to state laws especially those which are beneficial to foreign students. It may help during and after studies”
- “**passport visa-free policy**, direct flights from China to Ukraine”
- “Understand about **payment deadlines** and get some assistance in case of a hard economic situation, instead of fees that keep growing maybe some help or some understanding from the university staff that economic situations isn't always good”
- “If you want more foreign students here, try to create **job opportunities** in the university even better in Rivne, trust me you will be amazed the number of foreign students you would admit”

34. Comments and Suggestions

☐ Will be discussed in the Breakout-Rooms.



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